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LOCAL GOVERNMENT

Staged, layered and progressive capability development

CASE STUDY

The Challenge

Like all District Councils, this council has a wide focus and large number of discrete and separate projects on the go. And just like every other government agency they are under constant scrutiny to ensure they manage and spend their public funds wisely and well.

The technology team within the Council ran a number of small to medium sized projects. These were being run largely based upon individual staff members' maturity and experiences. The results were mixed. Some were successful but most were not so. The objective set by the Council was to develop a 'light touch' but focused approach which could lead to more consistent and assured delivery. Further to that, the Council wanted to develop and recognise existing staff's experience and potential rather than bring in new staff.

The Solution

Nonsuch Training implemented a right practice and light touch approach and implemented a project management approach based upon the PRINCE2™ project management methodology using a coaching style method of delivery. Over a 2 year period, Nonsuch Training delivered one on one coaching (via the classroom and video) in how to set up and run projects. A modified set of templates was supplied and used. The improvement in project delivery was noticed and supported by management as these processes were embedded in the organisation.

At the end of the 2 year period, it was agreed that those involved in the capability development would cap off their learning with a PRINCE2™ qualification. Nonsuch Training delivered the PRINCE2™ Foundation course.

Key Objectives

- Progressively build Project Management Capability in a small multi-skilled team
- Take a pragmatic but structured approach
- Tailor to a lean and efficient organisation



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The Outcome

The Council started this process when they were 'behind the game' but by the end of it were 'ahead of the game'. The project management training was applied in a pragmatic manner and was the right size that suited the size and types of the projects being run. This allowed the team to better contextualise and therefore grasp the value of PRINCE2™ over the two year period which sealed their certification success

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